

Prize Draw Terms and Conditions

These terms and conditions ("**Terms**") govern the prize draw to win a £100 Love2Shop e-gift card offered by the Promoter to all merchants chosen by the Promoter to receive and complete the Handepay Rewards Survey ("**Survey**") from midday Monday 15 January 2024 to midnight Sunday 21 January 2024 ("**Prize Draw**").

1. The Promoter of this Prize Draw is Handepay Ltd, 1 The Boulevard, Shire Park, Welwyn Garden City, AL7 1EL.
2. This Prize Draw is open to the relevant merchant business who is chosen by Promoter to receive the Survey and complete the Survey in full. The Prize Draw is not open to employees of the Promoter, their families, agents, or any third party directly associated with the administration of this Prize Draw.
3. To enter the Prize Draw you must complete the survey and submit your response to the Promoter. No purchase is necessary.
4. Only one entry per merchant business is permitted. Multiple submissions of the same survey or from the same merchant business will not result in additional entries into the Prize Draw.
5. The Promoter accepts no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason. Proof of delivery of the entry is not proof of receipt by the Promoter.
6. The closing date for the Prize Draw is midnight 21 January 2024. Entries received outside this time period will not be considered. The Prize Draw will be made on the date specified on the survey invitation.
7. One winner will be chosen from a random draw of entries received in accordance with these Terms and Conditions. The draw will be performed by a random computer process administered by the Promoter and under the supervision of an independent member of the Promoter's staff. The draw will take place on date on 23 January 2024.
8. The winner will receive £100 Love2Shop e-gift card, which will be sent to the merchant business used for provision of the Survey. The prize is for the benefit of the merchant business and not for a specific individual.
9. The Promoter accepts no responsibility for any costs associated with the prize and not specifically included in the prize.
10. The winner will be notified by email on the day of the draw. If a winner does not respond to the Promoter within 7 days of being notified, then the winner's prize will be forfeited, and Promoter shall be entitled to select another winner in accordance with the process described above. If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, the winner's prize will be forfeited, and the Promoter shall be entitled to select another winner.
11. The prize will be sent to the winner by e-mail to the business email address used for provision of the Survey. The prize will be sent to the winner within 7 days of response by winner under clause 10 above.
12. The prize is non-exchangeable, non-transferable and no cash alternative is offered.
13. The prize is subject the third party manufacturer's product terms and conditions which the Promoter is not liable nor responsible for. The third party manufacturer of the prize does not endorse, sponsor, is not a participant in or a Promoter of this Prize Draw.
14. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
15. The Survey is provided by third party provider Survey Monkey, and by completing the Survey, you will be bound by their privacy policy in relation to any data you share with them as part of the Survey.
16. The Promoter shall use and take care of any personal data you supply to it as described in its Privacy Policy, and in accordance with data protection legislation. By entering the Prize Draw,

you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your Prize Draw entry.

17. The Promoter and its associated agencies and companies accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering this Prize Draw or accepting the prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum amount allowable by law.
18. The prize winner's name may be made available within the Promoter's website if the prize winner consents to this.
19. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion or invalidate any affected entries, where required.
20. Participants in the Prize Draw are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these Terms.
21. These Terms shall be governed by English law and the courts of England and Wales shall have exclusive jurisdiction.