

Welcome Prize Draw Terms and Conditions

These Terms and Conditions (“**Terms**”) govern this random draw to win 12 months’ free terminal rental or Love2Shop e-Gift Cards offered by Handepay Ltd (“**Handepay**”, or the Promoter) to all eligible participants from 27 February 2024 to midnight on 31 March 2024 (“**Prize Draw Period**”).

Please read the following Terms carefully and keep a copy for your information.

Eligibility

In order to be an eligible participant for the Prize Draw, you must be a merchant who receives card acquiring, terminal leasing and/or e-commerce and virtual terminal services arranged by or through Handepay; and completes registration to become a member of the Handepay Rewards scheme.

Details

Merchants who meet the eligibility criteria above shall be entitled to enter into a prize draw (the “**Prize Draw**”) for the chance to

win the following prizes:

First Prize – 12 months free terminal hire for one (1) terminal.

Runner Up Prizes – three x £50 Love2Shop e-Gift Cards.

(together, the “**Prizes**”)

How to Enter

To be automatically entered in the Prize Draw (an “**Entry**”), by midnight on 31 March 2024, you must:

Register for your Handepay Rewards Membership at www.handepayrewards.co.uk

Have completed one successful card transaction via your card acquiring service arranged by Handepay.

Only one entry shall be made per merchant business. Any Entries after the Prize Draw Period has ended will not be valid and as such, will not be entered into the Prize Draw.

By entering the Prize Draw you agree to be bound by these Terms and that you are not restricted from complying with these Terms in any way.

Prize Draw and Prizes

The Prize Draw will take place on 4 April 2024 and one First Prize winner will be chosen with three Runner-Up Prize winners (together the “**Winners**”), by a random draw performed by a computer process.

The Winners will be notified by email on 4 April 2024 and must respond within 7 days from receipt of the email in order to claim their Prize.

If a Winner does not respond within 7 days to claim their prize, then the Winner’s prize will be forfeited and Handepay shall be entitled to select another winner in accordance with this Clause 4.

The Prizes will be distributed or applied within 14 days of confirmation under clause 4.2 above.

Other Important Terms

Handepay is acting as the promoter of the Prize Draw, and as such maintains responsibility for administering all aspects and all stages of the Prize Draw.

Responsibility is not accepted for any Entries that are deficient, lost, damaged or delayed as a result of any computer hardware, network or software failure of any kind, or any other form of technical fault, including illegible or unclear writing or images. Handepay reserves the right to reject any Entry in its sole discretion.

Handepay reserves the right to verify the eligibility of all Entries and may, in its sole discretion, refuse entry or refuse to reward a Prize if the Winner fails to satisfy any eligibility requirements set out in these Terms or where we suspect that a false or fraudulent submission is being made or misleading information has been given.

Handepay does not accept any liability if a Prize is lost or delayed, howsoever caused.

The decision of Handepay is final in all respects and no dispute or correspondence will be entered into.

The Prizes shall be gifted to the Winner's merchant business as a whole, not the manager or owner of the business.

The Love2Shop e-Gift Card that is the subject of the Runner-Up Prizes is subject to its own terms and conditions of use, provided by Park Card Services Ltd. Please visit <https://www.love2shoprewards.co.uk/login.php> to register your e-Gift Card, and for terms and conditions. Handepay are not responsible for any issues relating to the redemption or use of the e-Gift Card.

The 12 months free terminal lease which is the subject of the First Prize is subject to its own terms and conditions with Merchant Rentals Limited, the terminal leasing provider. The First Prize Winner shall continue to be bound by the terms and conditions associated with their terminal lease agreement and Handepay shall not be responsible for any costs associated with it or its termination as the case may be.

The Prizes are non-transferable, non-exchangeable and no cash alternative is offered. Handepay accepts no responsibility for any costs associated with the Prizes and not specifically included in the Prizes (including any tax or other fees).

If the First Prize Winner terminates their terminal lease before the end of the 12 months for the prize, no cash payment shall be made for the remaining months.

The name of the Winner may be obtained by sending an email to marketing@handepay.co.uk with "Handepay Rewards Welcome Draw" in the subject line within two months from the date of the Prize Draw.

To the extent that you have supplied personal data in relation to this Prize Draw, such personal data shall be used exclusively for the administration of activities in relation to this Prize Draw only. For the avoidance of doubt, this will not change or amend any standing personal information you may have previously provided in relation to other products or services provided by or through Handepay or the use of such information in relation to such products or services. Please see our privacy policy at <https://www.handepay.co.uk/privacy/>.

Handepay or its associated agencies and group companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with the Prize Draw or these Terms, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

Handepay reserves the right to hold void, cancel, suspend or amend this Prize Draw promotion where it becomes necessary to do so.

You agree to be bound by these Terms and conditions and confirm that all information provided is accurate, up-to-date and complete to the best of your knowledge and ability, and that you are not restricted from complying with these Terms in any way.

Handepay reserves the right to withdraw or amend the Promotion and/or these Terms at any time, details of which will be shared on <https://www.handepay.co.uk/handepay-offers-tcs/>.

These Terms prevail in the event of any conflict or inconsistency with any other communications including advertising or promotional materials.

These Terms shall be governed by English law and the English courts shall have exclusive jurisdiction.

In these Terms, references to Handepay shall mean, Handepay Ltd, with registered office 1 The Boulevard, Shire Park, Welwyn Garden City, AL7 1EL.